



GUANAJUATO
GOBIERNO DE LA GENTE
SECRETARÍA DE SEGURIDAD Y PAZ

USER MANUAL

CITIZEN PORTAL

v. 2.4



Contents

1. Login and Registration	3
2. License Application.	8
3. Find an Office	19
4. Complaints and Suggestions Inbox	21
5. Requirements for Driver's License and Permit Applications	23
6. Guanajuato License Fees	25
7. Frequently Asked Questions	26
8. User Manual	27

1. Login and Registration

The system allows users to register on the website using their CURP, cell phone number, and email address as the primary registration fields, following the process defined by the SSP.



Access the appointment scheduling portal for the issuance of Driver's Licenses and Permits via the following link:

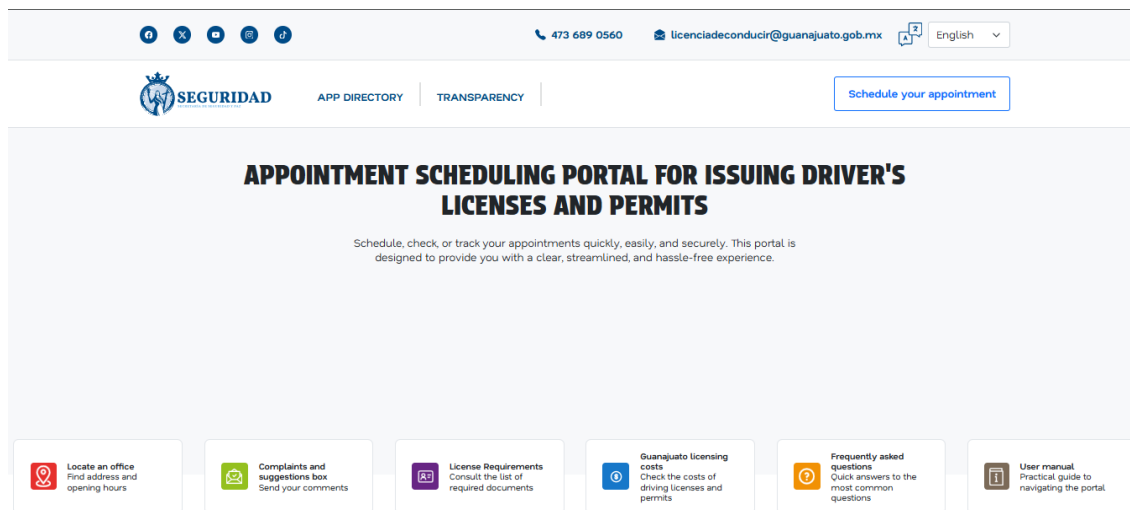
- <https://licenciadeconducir.guanajuato.gob.mx/>

There are two ways to access the portal:

- Option 1: Click on the text "Register Here."
- Option 2: If you have a Gmail email account, click the box that says "Sign in with Gmail."

You can access the different sections using the following buttons: "Find an Office," "Feedback and Suggestions," "License Requirements," "License Fees," "Frequently Asked Questions," "User Manual."

You can also access the driver education portal and your digital license via the banners at the bottom.



To log in, click the “Schedule Your Appointment” button and select “Continue.”

473 689 0560

licenciadeconducir@guanajuato.gob.mx

English

SEGURIDAD

APP DIRECTORY | TRANSPARENCY |

Schedule your appointment

Select to start

Click to enter

Appointment with registration

Sign in with your account to review and manage your records.

Continue

Do you need guidance?

Please contact us and we will provide assistance throughout the process.
Phone: (473) 689 0560



Here you can log in or create an account by clicking the “Create Account” button

SIGN IN

Log in to continue your process securely and in a personalized way

Email

Email address

Password

Type in your password

[Forgot your password?](#)

Sign in

Or sign in with your Gmail account

 Sign in with Gmail

Create an account

Sign up by entering an email address, password, and confirming your password (which must meet certain requirements), then click the “Log In” button, or you can also log in via Google.



CREATE YOUR ACCOUNT

Register your email address and password to continue

Email:

Password:

- ✓ At least one capital letter
- ✓ At least one lowercase
- ✓ At least one number
- ✓ At least 8 characters long

Confirm Password:

☐ I accept the conditions set out in the privacy notice and I give my express consent to the Secretariat of Security and Peace of the State of Guanajuato for the processing and handling of my personal data and sensitive personal data.

[See privacy notice](#)

Enter the portal.

Or sign in with your Gmail account

Sign in with Gmail

You will receive a notification at your registered email address with the link to log in to the portal for the first time.

473 689 0560 licenciadecducir@guanajuato.gob.mx English

SEGURIDAD APP DIRECTORY TRANSPARENCY [Schedule your appointment](#)

ACCOUNT VALIDATION

Activate your account on the portal in 2 steps

Step 1
We sent an email to portallicitastrueba@gmail.com with the validation link. Check your inbox (and spam folder) to continue the process.

Gmail
Go to email inbox

Outlook
Go to email inbox

Yahoo
Go to email inbox

Step 2
Click on the link and go directly to the portal to continue your registration.

SEGURIDAD

Our office
Carretera Paso de Perules #90 Ejido
Santa Teresa, C.P. 36260 Guanajuato, GTO.

[Legal notification](#) [Report a problem on this webpage](#)

To verify your access to the portal, you must enter your CURP and click the “Search” button.





473 689 0560

licenciadeconducir@guanajuato.gob.mx

English

 **SEGURIDAD**

APP DIRECTORY

TRANSPARENCY

Schedule your appointment

Welcome to the appointment scheduling portal

Follow these steps to create your account on the Appointment Scheduling Portal for issuing driver's licenses and permits:

- 1 Basic information**
 - Personal information
 - Contact information

REGISTER YOUR PERSONAL INFORMATION

Complete the required information to create your profile

Enter your CURP.* Mandatory

ENTER THE 18 DIGITS OF THE CURP

Search

[Don't you know your CURP?](#)

Your CURP is required to validate your identity. If you don't have it, you won't be able to schedule an appointment on the portal. We recommend checking it before continuing.

The first time you log in to the portal, you must create your profile by filling in the requested personal information, then click "Continue."

Welcome to the appointment scheduling portal

Follow these steps to create your account on the Appointment Scheduling Portal for issuing driver's licenses and permits:

- 1 Basic information**
 - Personal information
 - Contact information

REGISTER YOUR PERSONAL INFORMATION

Complete the required information to create your profile

Names: Mandatory

Enter your name

First surname: Mandatory

Enter your first surname

Second surname

Enter your second surname

Birthdate: Mandatory

dd/mm/yyyy

Gender: Mandatory

☒ Male ☐ Female ☐ Nonbinary

Nationality: Mandatory

☒ Mexican ☐ Foreigner

Birth State: Mandatory

Select a state

Continue

Once you have completed your personal information, you can enter your contact information.



Welcome to the appointment scheduling portal

Follow these steps to create your account on the Appointment Scheduling Portal for issuing driver's licenses and permits:

- 1 Basic information
- 2 Personal information
- 3 Contact information

CONTACT INFORMATION

Complete your profile with the required contact information to continue.

Cellular phone: Mandatory Landline:

Enter the 10 digits of the phone : Enter the 10 digits of the phone :

Continue

Schedule your appointment

You can access the Appointment Portal for Driver's Licenses and Permits either through your Gmail account or via the link you receive in your email. You will be automatically logged into the portal.

In your user profile, you can review the information you used to register (CURP, name, phone number), and you can also change your password.

Profile data

Full name: DANIEL RODRIGUEZ

CURP: SOQO93112MMCO2N08

RFC: SOQO93112

Nationality: MEXICANA

Gender: MASCULINO

Mobile phone: 884955231

Telephone: 563178483

Email: portal citas prueba@gmail.com

Birth date: 12/11/1993

Blood type: S/I

addresses:

Change password

2. License Application.

To start the process and schedule an appointment to apply for your driver's license for the first time, click the "Start Process" button.



SEGURIDAD

APP DIRECTORY

TRANSPARENCY

DANIEL RODRI... *

SCHEDULE AN APPOINTMENT FOR YOUR LICENSE

Select the license type and upload your documents to validate them before your appointment.



Start a process

LICENSES

List of active licenses

Ver licencias

APPOINTMENT TRACKING

List of active appointments

Ver citas

HELP LINKS



Find an office

Address and hours of operation



Suggestion box

Send your feedback



License requirements

Required documents



Guanajuato licensing costs

Check the costs of driving licenses and permits



Frequently Asked Questions

Common answers



User manual

Practical guide to navigate the portal



Digital license

Your license anytime



Online traffic education portal

Learn traffic rules

Select the process you wish to complete and click the “Next” button, then continue by providing the requested information.

Restart process

Appointment process

Follow these steps to create an appointment for issuing driver's licenses and permits:

1 License to apply for

License type selection

2 Address

3 Documentation

Choose the type of license you need

Select the type of license for your process: private vehicle, cargo transport, motorcycle or public/private transport.

TIPO

A

TYPE A DRIVER'S LICENSE

Choose this type to continue

TIPO

B

TYPE B PUBLIC SERVICE DRIVER

Choose this type to continue

TIPO

C

TYPE C CARGO SERVICE DRIVER

Choose this type to continue

TIPO

D

TYPE D MOTORCYCLIST

Choose this type to continue

Continue

Select whether you already have a valid driver's license from the state of Guanajuato, answer the question, and click the “Continue” button.



SEGURIDAD | APP DIRECTORY | TRANSPARENCY | [Home](#) | [DANIEL RODRI...](#)

[Restart process](#)

Appointment process

Follow these steps to create an appointment for issuing driver's licenses and permits:

- 1 License to apply for**
 - License type selection
 - Guanajuato State license**
- 2 Address
- 3 Documentation

Guanajuato State license

Do you have a license issued by the State of Guanajuato?

☐ No ☐ Yes

Important! The license must not have defects or alterations that prevent data readability.

[Back](#) [Continue](#)

Select whether you already have a valid driver's license from another state in Mexico, answer the questions, and click the "Continue" button.

SEGURIDAD | APP DIRECTORY | TRANSPARENCY | [Home](#) | [DANIEL RODRI...](#)

[Restart process](#)

Appointment process

Follow these steps to create an appointment for issuing driver's licenses and permits:

- 1 License to apply for**
 - License type selection
 - Guanajuato State license
 - Equivalent out-of-state license
- 2 Address
- 3 Documentation

Driver's license from another country or state

You do not have an active License A. To proceed with your application, it is necessary that you answer the following question.

Do you have a driver's license from another country or state?

☐ No ☐ Yes

In case the license presents characters or symbols typical of another language that prevent the correct analysis and identification of data, it must be accompanied by a translation by a certified expert, consulate or an international driving permit

[Back](#) [Continue](#)

If this is your first time completing this process, enter your address by clicking the box labeled "Enter new address."

Once you have finished entering the information, click the "Add" button.



Add an address

The information must match your proof of residence. Complete the required information to continue.

Street: Required Enter your street address	Exterior number: Required Enter the exterior number	Interior number: Enter the interior number
Postal code: Required Enter your postal code	State: Required Select your state	Municipality: Required Select your municipality
		Neighborhood: Required Select your neighborhood

If you already have a driver's license, your address details may appear in the "Select existing address" box; otherwise, if your address has changed, enter it as a new address.

Restart process

Appointment process

Follow these steps to create an appointment for issuing driver's licenses and permits:

- ☒ **License to apply for**
 - License type selection
 - Guanajuato State license
 - Equivalent out-of-state license
- 2 Address**
- 3 Documentation**

Address registration

Complete your address to proceed with your application correctly.

Select an address: Required

☐ Street: AZUCENA Stree No.: 51646 Neighborhood: LOMAS DE MARFIL I Municipality: GUANAJUATO State: GUANAJUATO Zip code: 36254

[Add new address](#)

Check that your information is correct to continue, then click the "Confirm" button.



**SEGURIDAD**

APP DIRECTORY | TRANSPARENCY

Home

DANIEL RODRI...

[Restart process](#)

Appointment process

Follow these steps to create an appointment for issuing driver's licenses and permits:

☒

License to apply for

☐

 License type selection

☐

 Guanajuato State license

☐

 Equivalent out-of-state license

☒

Address

☐

 3 Documentation

Process confirmation

Are the data correct?

License type
License A

Process type
New license

Address
Street: AZUCENA Stree No.: 51646 Neighborhood: LOMAS DE MARFIL | Municipality: GUANAJUATO State: GUANAJUATO Zip code: 36254

Back

Continue

A table will then appear where you must attach the documents required

for the application, which must be submitted in PDF, .PNG, JPG, or .JPEG format.

Once you have finished uploading the documents, click the “Continue” button.

**SEGURIDAD**

APP DIRECTORY | TRANSPARENCY

Home

DANIEL RODRI...

[Restart](#)

Appointment process

Follow these steps to create an appointment for the issuance of licenses and permits to drive:

☒

License type

☒

Address

☐

 3 **Documentation**

☐

 Identification

☐

 Address

☐

 Health certificate

Identification

Select a document

Select a document: Required

☐ Valid official ID (INE)

☐ Passport

☐ Military service card

☐ Professional license

Continue



SEGURIDAD APP DIRECTORY TRANSPARENCY Home DANIEL RODRI...

Restart

Appointment process

Follow these steps to create an appointment for the issuance of licenses and permits to drive:

- License type
- Address
- 3 Documentation
 - Identification
 - Address
 - Health certificate

identification registration

Passport

Identification

(Drag the file or click to select it)

DOCUMENTOS.jpg

Attach a new document

ALLOWED FORMATS PDF, PNG, JPG AND JPEG

Valid with photo (original and copy)

Continue

Important note: If you have a valid driving school certificate, the system will recognize it and automatically retrieve your documents (which will be the same ones registered at the time you obtained your certificate).

The documents will be sent for validation, which will take no more than 1 business day to receive a response. Click the “Go to main menu” button, and you will be taken back to the main menu.

Application received successfully

Your appointment request has been successfully created with the application number **8992622**.

Name: DANIEL RODRIGUEZ CURP: RCOQ393112MMCDZND06 Address: AZUCENA 51646 GUANAJUATO LOMAS DE MARFIL I

License type:	Type of application:	Passport:	Water bill:	Medical certificate:
Type A automobile driver	New	Document uploaded	Document uploaded	Document uploaded

! Your request will be processed shortly. (The validation period will not exceed 1 business day)
We will keep you informed by email when your documents have been reviewed.

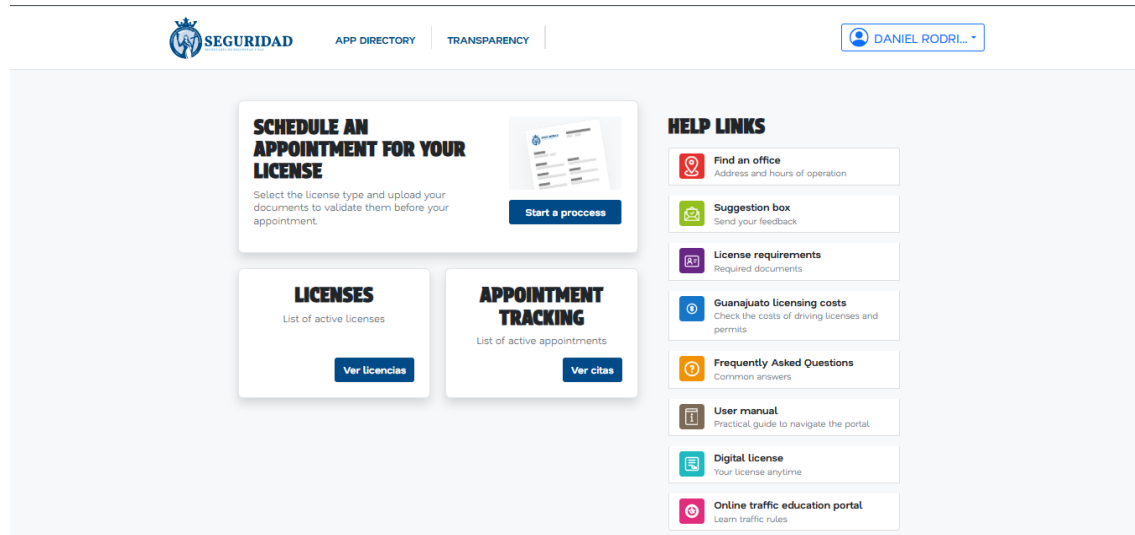
Go to main menu

Important note: This process applies to all driver’s license or learner’s permit applications.

To check the status of your application and schedule an appointment, click the “Appointment



Tracking” option.



A table will appear with the following information:

Type: Application requested.

Procedure: Whether the procedure is a new application, renewal, or replacement.

Status: Indicates the current stage of the document review process:

- ✓ Document validation.
- ✓ Documents accepted.
- ✓ Documents rejected.

Schedule an appointment: Once the document review process is complete, the appointment will be assigned a status.

Resubmit files: If there is an issue with any of the documents, you can resubmit them.

Cancel: Cancels the appointment.



LICENSE TYPE
Type A automobile driver

TYPE OF PROCEDURE
New | Application Number 8992622

STATUS
Validando documentos.

X CANCEL

Once the documents have been validated, their status will change to “Documents accepted,” and the “Schedule an appointment” column will become active.

TYPE A DRIVER'S LICENSE

TYPE OF PROCEDURE
NEW

STATUS
ACCEPTED DOCUMENTS.

SCHEDULE APPOINTMENT

X CANCEL

Click the “Municipality” button to select the municipality, Driver’s License and Permit Office, and the date and time you wish to attend to continue with your application. Once this information is complete, click the “Schedule” button, and upon completion, you will be provided with a reference number.



Create your appointment

Complete the following form to schedule your appointment.

Municipality

Select a municipality



License Issuance Office:

Select an office



Date:



Availability time:

Select a time



Schedule Appointment

A PDF document will be generated, which includes the procedure, personal details, and information about the requested appointment.



SEGURIDAD

**SECRETARÍA DE SEGURIDAD Y PAZ
DIRECCIÓN DE LICENCIAS Y PERMISOS PARA CONDUCIR**

Su cita para la expedición de licencia de conducir ha sido agendada, de acuerdo a su elección, con la siguiente información:

Nombre del solicitante: **DANIEL RODRIGUEZ**
Trámite a realizar: **NUEVA**
Folio del trámite: **89836234**
Oficina del trámite: **Dolores Hidalgo**
Domicilio: **Calle rivers del río norte, número 55-A, zona centro (ubicada en el centro de gobierno)**
Municipio: **DOLORES HIDALGO C.J.M**
Fecha de la cita: **13/4/2020**
Hora de la cita: **12:34**

Los requisitos que deberá llevar para el trámite de licencia TIPO A: CHOFER AUTOMOVILISTA son:

PASAPORTE

-Vigente con fotografía (original y copia)

RECIBO DE AGUA

-Vigente, menor a 90 días naturales de su expedición (original y copia)

CERTIFICADO MEDICO

-

Certificado médico vigente (original)

- No mayor a 30 días naturales a partir de la fecha de su expedición
- Expedido por una Institución en materia de Salud o Médico incorporado a alguna de ellas, en hoja membretada con el nombre, firma, sello y cédula profesional del médico que lo emite, el cual deberá incluir:
 - Tipo sanguíneo
 - Agudeza visual
 - Leyenda donde el médico especifique que el interesado es apto para manejar vehículos de motor.

Le sugerimos llegar con 10 minutos de anticipación a su cita.

Si tienes dudas respecto a la ubicación de la oficina consulta nuestro mapa interactivo.

https://seguridad.guanajuato.gob.mx/licitencias_conducir/modulo-licitencias/

O comunicarse al número: **473 689 0680**

El examen deberá realizarse en el vehículo que presente la persona interesada verificando que el mismo cuente con las condiciones físico-mecánicas, debiendo contar con las placas o la autorización respectiva.

Once the appointment confirmation document is generated, the status in the “Schedule Appointment” column will change to “Edit or Modify,” where you can view the details of the current appointment or change the existing appointment by clicking the “Reschedule” button.



DATE
13/04/2026

SCHEDULE
12:24

INVOICE
89926224

LICENSE TYPE
Type A automobile driver

OFFICE
Dolores Hidalgo

ADDRESS
Calle rivera del rio norte, número 55-A, zona centro (ubicada en el centro de gobierno)

TYPE OF PROCEDURE
New | Application Number 8992622

STATUS
Documentos aceptados.

DOCUMENTS TO SUBMIT

DOCUMENT
Passport

- Valid with photo (original and copy)

DOCUMENT
Water bill

- Valid, less than 90 calendar days from issue date (original and copy)

DOCUMENT
Medical certificate

- Valid medical certificate (original)
- Not more than 30 calendar days from issue date
- Issued by a health institution or doctor affiliated with one, on letterhead with the name, signature, seal and professional license

PRINT

CANCEL

MODIFY

IMPORTANT

Please arrive 10 minutes before your appointment.

If the documents are rejected, there is a “Continue” button in the file upload column that will allow you to view the details or comments regarding the rejection of the documents.

LICENSE TYPE
Type A automobile driver

TYPE OF PROCEDURE
New | Application Number 8992622

STATUS
Documentos rechazados.

CONTINUE

CANCEL



This will reset the document status to “Document Validation.”

LICENSE TYPE
Type B public service driver

TYPE OF PROCEDURE
New | Application Number 8992623

STATUS

Validando documentos.

X CANCEL

3. Find an Office

To locate an office, you can access it from the home screen or from the main menu after logging in. Click the “Locate an Office” button.

473 689 0560

licenciadeconducir@guanajuato.gob.mx

English

SEGURIDAD

APP DIRECTORY

TRANSPARENCY

Schedule your appointment

APPOINTMENT SCHEDULING PORTAL FOR ISSUING DRIVER'S LICENSES AND PERMITS

Schedule, check, or track your appointments quickly, easily, and securely. This portal is designed to provide you with a clear, streamlined, and hassle-free experience.

Locate an office
Find address and opening hours

Complaints and suggestions box
Send your comments

License Requirements
Consult the list of required documents

Guanajuato licensing costs
Check the costs of driving licenses and permits

Frequently asked questions
Quick answers to the most common questions

User manual
Practical guide to navigating the portal

19



SCHEDULE AN APPOINTMENT FOR YOUR LICENSE

Select the license type and upload your documents to validate them before your appointment.



[Start a process](#)

LICENSES

List of active licenses

[Ver licencias](#)

APPOINTMENT TRACKING

List of active appointments

[Ver citas](#)

HELP LINKS

- [Find an office](#)
Address and hours of operation
- [Suggestion box](#)
Send your feedback
- [License requirements](#)
Required documents
- [Guanajuato licensing costs](#)
Check the costs of driving licenses and permits
- [Frequently Asked Questions](#)
Common answers
- [User manual](#)
Practical guide to navigate the portal
- [Digital license](#)
Your license anytime
- [Online traffic education portal](#)
Learn traffic rules

On this screen, you can locate active offices within the state of Guanajuato.

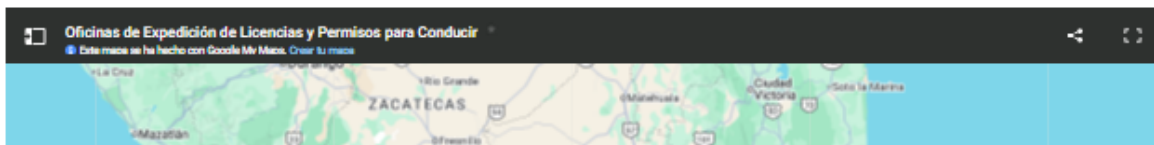


Lista de oficinas

Buscar por nombre de municipio

ABASOLO	LUNES A VIERNES DE 8:30 A 16:30 HRS.	Ver detalles ►
ACÁMBARO CENTRO	LUNES A VIERNES DE 8:30 A 16:30 HRS.	Ver detalles ►
CELAYA PÍPILA	LUNES A VIERNES DE 8:30 A 16:30 HRS. SÁBADOS DE 8:30 A 13:30 HRS.	Ver detalles ►
CENTRO DE GOBIERNO CELAYA	LUNES A VIERNES DE 8:30 A 15:30 HRS.	Ver detalles ►
CENTRO DE GOBIERNO IRAPUATO	LUNES A VIERNES DE 8:30 A 15:30 HRS. SÁBADOS DE 8:30 A 13:30 HRS.	Ver detalles ►
CENTRO DE GOBIERNO LEÓN	LUNES A VIERNES DE 8:30 A 15:30 HRS. SÁBADOS DE 8:30 A 13:30 HRS.	Ver detalles ►
CORTAZAR	LUNES A VIERNES DE 8:30 A 16:30 HRS.	Ver detalles ►
Dolores Hidalgo	LUNES A VIERNES DE 8:30 A 16:30 HRS.	Ver detalles ►
GUANAJUATO POZUELOS	LUNES A VIERNES DE 8:30 A 16:30 HRS. SÁBADOS DE 8:30 A 13:30 HRS.	Ver detalles ►

Mapa de oficinas en el estado de Guanajuato



4. Complaints and Suggestions Inbox

To submit a comment, complaint, or suggestion regarding your experience on the citizen portal, you can access it from the home screen or the main menu after logging in. Click the **“Complaints and Suggestions”** button.



473 689 0560

licenciadeconducir@guanajuato.gob.mx

English

SEGURIDAD
SECRETARÍA DE SEGURIDAD Y PAZ

APP DIRECTORY

TRANSPARENCY

Schedule your appointment

APPOINTMENT SCHEDULING PORTAL FOR ISSUING DRIVER'S LICENSES AND PERMITS

Schedule, check, or track your appointments quickly, easily, and securely. This portal is designed to provide you with a clear, streamlined, and hassle-free experience.

Locate an office
Find address and opening hours

Complaints and suggestions box
Send your comments

License Requirements
Consult the list of required documents

Guanajuato licensing costs
Check the costs of driving licenses and permits

Frequently asked questions
Quick answers to the most common questions

User manual
Practical guide to navigating the portal

SCHEDULE AN APPOINTMENT FOR YOUR LICENSE

Select the license type and upload your documents to validate them before your appointment.

LICENSES

List of active licenses

APPOINTMENT TRACKING

List of active appointments

HELP LINKS

Find an office
Address and hours of operation

Suggestion box
Send your feedback

License requirements
Required documents

Guanajuato licensing costs
Check the costs of driving licenses and permits

Frequently Asked Questions
Common answers

User manual
Practical guide to navigate the portal

Digital license
Your license anytime

Online traffic education portal
Learn traffic rules

In this section, you can submit your comments or suggestions on any topic related to your experience with the citizen portal.



[← Volver al menú](#)

¡QUEREMOS ESCUCHARTE!

Te invitamos a que si tienes una queja, comentarios o sugerencias relacionados con las oficinas de atención o sobre algún asunto en específico, nos las hagas llegar a través de este buzón.

La información que nos proporciones será tratada con estricta confidencialidad. Campos requeridos *

¿Cómo fue tu experiencia? selecciona una opción: *

☐ Queja
☐ Sugerencia
☐ Felicitaciones

Correo electrónico * Nombre completo *

Número de teléfono * Asunto a tratar *

Tel.

Favor de explicar la situación ocurrida, sugerencia o felicitación.

[Enviar](#)

5. Requirements for Driver's License and Permit Applications

To find out what requirements are necessary to begin your driver's license or permit application, you can access this section from the home screen or the main menu after logging in. Click the **"Requirements for Driver's License Applications"** button.



473 689 0560

licenciadeconducir@guanajuato.gob.mx

English

SEGURIDAD

APP DIRECTORY

TRANSPARENCY

Schedule your appointment

APPOINTMENT SCHEDULING PORTAL FOR ISSUING DRIVER'S LICENSES AND PERMITS

Schedule, check, or track your appointments quickly, easily, and securely. This portal is designed to provide you with a clear, streamlined, and hassle-free experience.

Locate an office
Find address and opening hours

Complaints and suggestions box
Send your comments

License Requirements
Consult the list of required documents

Guanajuato licensing costs
Check the costs of driving licenses and permits

Frequently asked questions
Quick answers to the most common questions

User manual
Practical guide to navigating the portal

SCHEDULE AN APPOINTMENT FOR YOUR LICENSE

Select the license type and upload your documents to validate them before your appointment.

Start a process

LICENSES

List of active licenses

Ver licencias

APPOINTMENT TRACKING

List of active appointments

Ver citas

HELP LINKS

Find an office
Address and hours of operation

Suggestion box
Send your feedback

License requirements
Required documents

Guanajuato licensing costs
Check the costs of driving licenses and permits

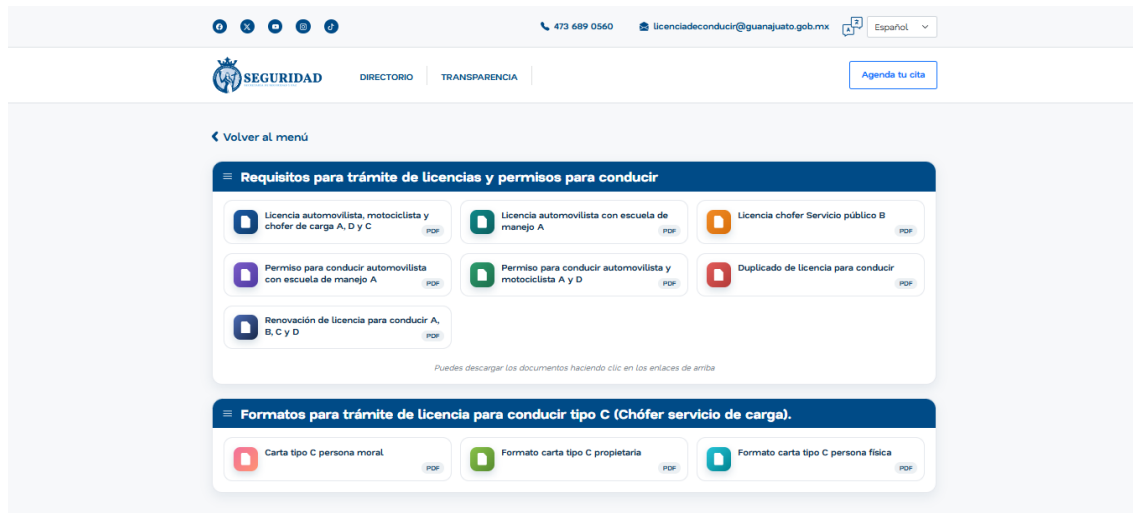
Frequently Asked Questions
Common answers

User manual
Practical guide to navigate the portal

Digital license
Your license anytime

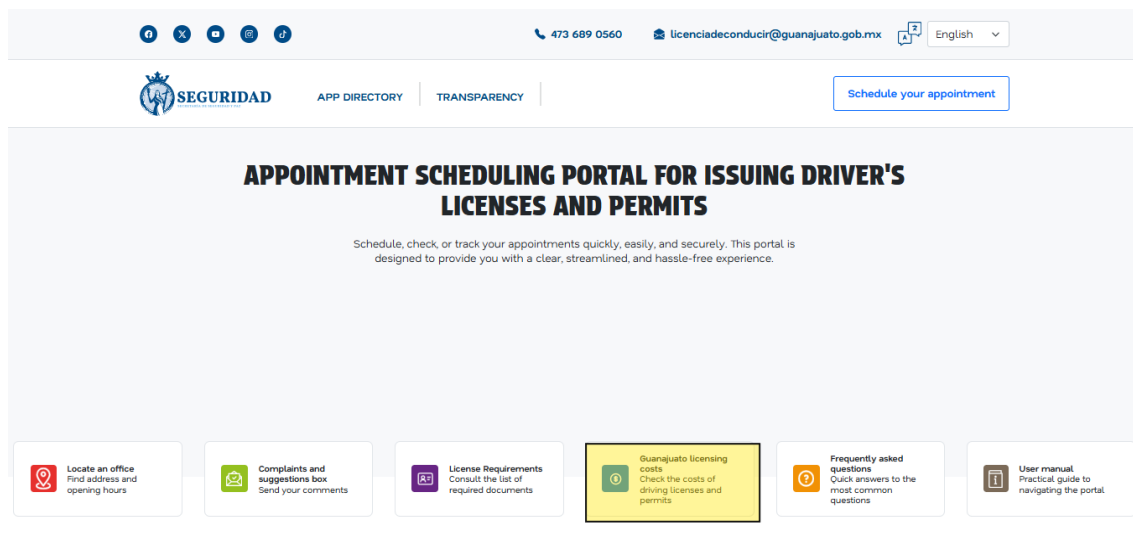
Online traffic education portal
Learn traffic rules

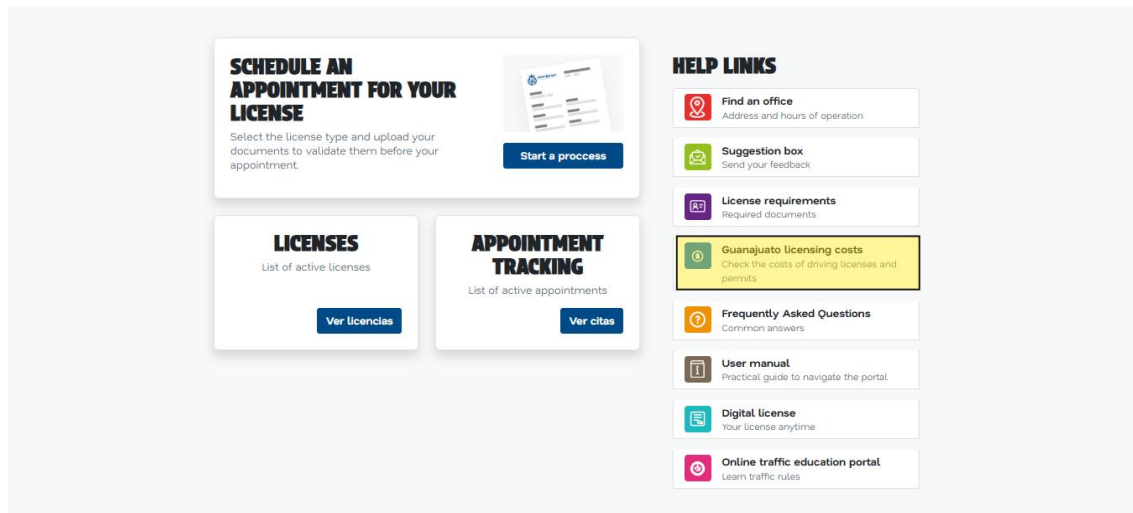
In this section, you can view and download the requirements to begin your driver's license or permit application.



6. Guanajuato License Fees

You can access this from the home screen or the main menu after logging in. Click the “Guanajuato License Fees” button

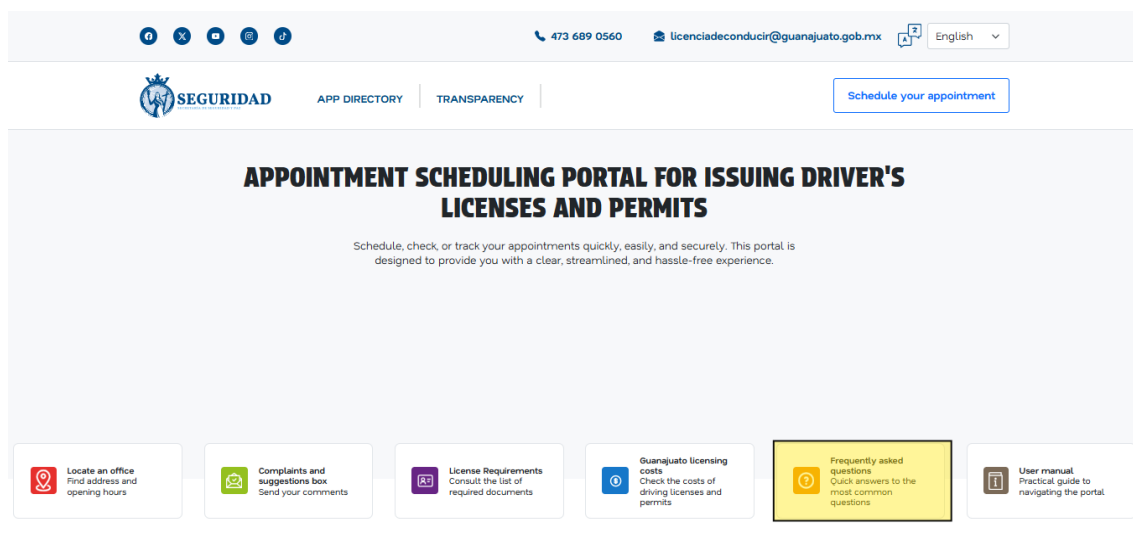


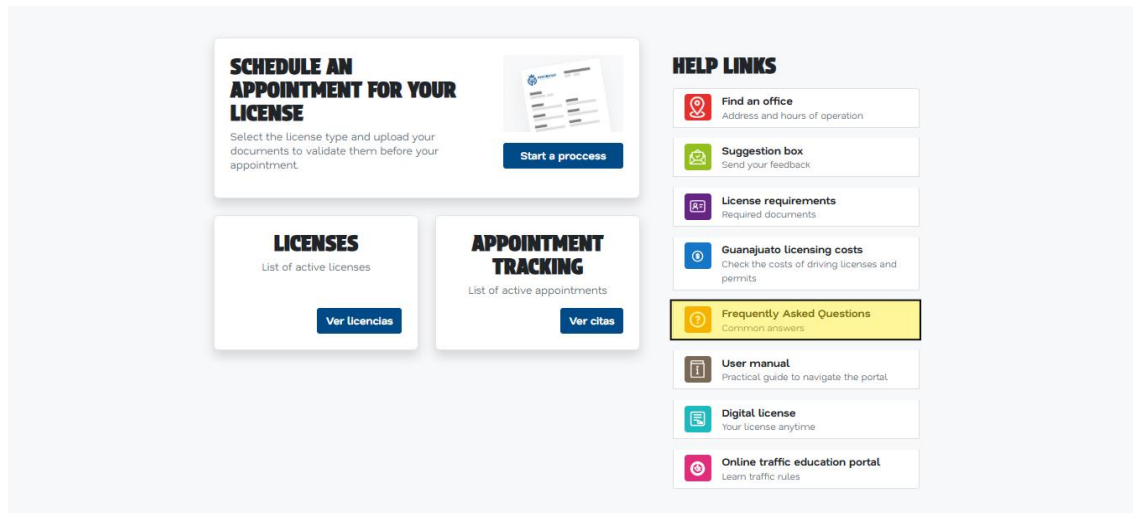


In this section, you can view the updated costs for licenses and permits; these vary depending on the type of application and the validity period requested.

7. Frequently Asked Questions

If you have any questions about a procedure or the citizen portal, you can access it from the home screen or the main menu by logging in. Click the **“Frequently Asked Questions”** button





In this section, you can find some of the most frequently asked questions by citizens on the citizen portal.



8. User Manual

To download this manual and have it on hand when you need it, you can access it from the home screen, the main menu, or the Profile tab after logging in. Click the “**User Manual**” button



473 689 0560licenciadeconducir@guanajuato.gob.mxEnglish

SEGURIDADAPP DIRECTORYTRANSPARENCYSchedule your appointment

APPOINTMENT SCHEDULING PORTAL FOR ISSUING DRIVER'S LICENSES AND PERMITS

Schedule, check, or track your appointments quickly, easily, and securely. This portal is designed to provide you with a clear, streamlined, and hassle-free experience.

Locate an office
Find address and opening hours

Complaints and suggestions box
Send your comments

License Requirements
Consult the list of required documents

Guanajuato licensing costs
Check the costs of driving licenses and permits

Frequently asked questions
Quick answers to the most common questions

User manual
Practical guide to navigating the portal

SCHEDULE AN APPOINTMENT FOR YOUR LICENSE

Select the license type and upload your documents to validate them before your appointment.

LICENSES

List of active licenses

APPOINTMENT TRACKING

List of active appointments

HELP LINKS

Find an office
Address and hours of operation

Suggestion box
Send your feedback

License requirements
Required documents

Guanajuato licensing costs
Check the costs of driving licenses and permits

Frequently Asked Questions
Common answers

User manual
Practical guide to navigate the portal

Digital license
Your license anytime

Online traffic education portal
Learn traffic rules

End of document